

# Evaluating the State of Mobility Management and Specialized Transportation Coordination in Delaware, Phase III

## Research Team

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## BACKGROUND

**Phase I** outcomes underscore the need to update Delaware's Coordinated Public Transit—Human Services Transportation Plan (i.e., Coordinated Plan) in alignment with the federal policy framework.

**Phase II** proposed a Public Outreach and Engagement Plan to develop the Coordinated Plan through a participatory process that engages all Delawareans—including “transportation-disadvantaged” older adults, persons with disabilities, veterans, non-drivers, and low-income individuals.

**Phase III** implements the Public Outreach and Engagement Plan in partnership with the Delaware Transit Corporation (DTC).

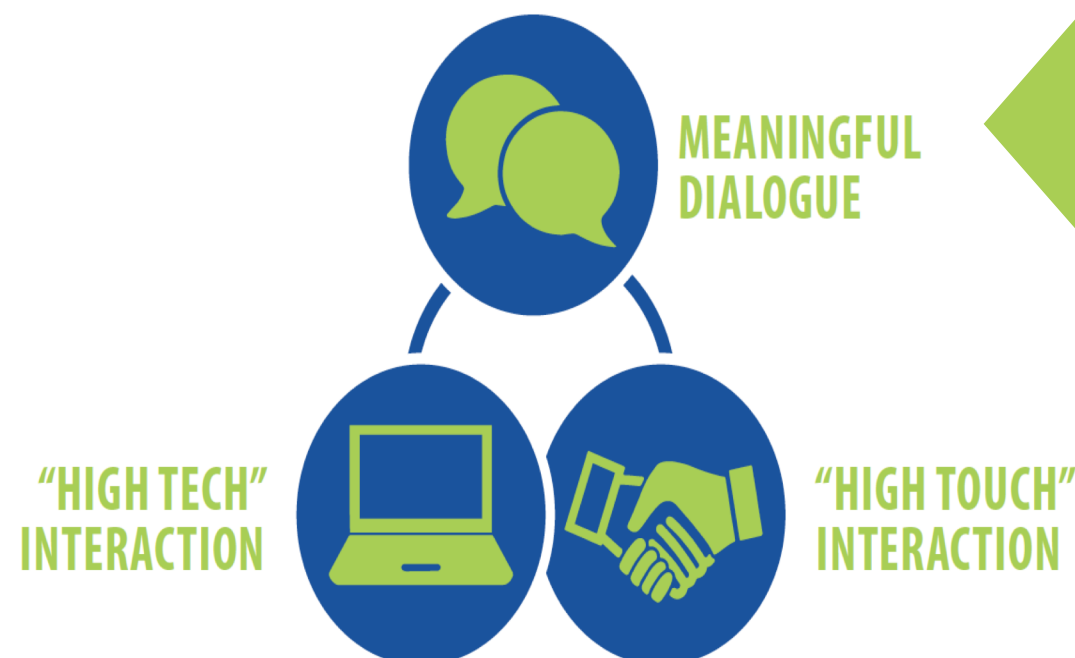
## SCOPE OF PHASE III

Conduct high-touch (in-person) and high-tech (web-based) outreach to:

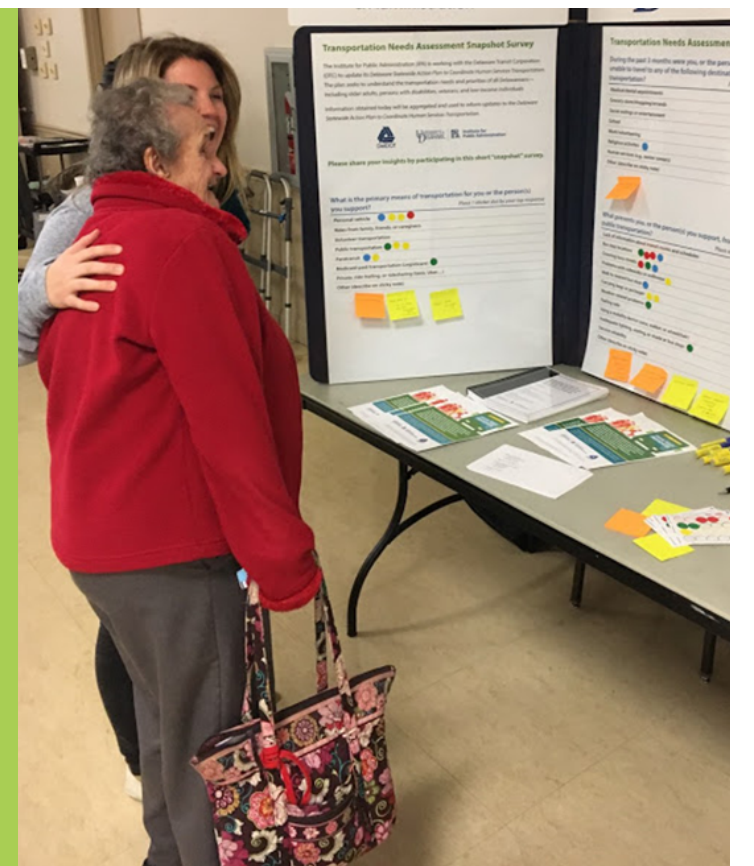
- Meet Federal Transportation Administration requirements to develop a Coordinated Plan with diverse stakeholder representation and address the needs of transportation-disadvantaged individuals.
- Assess the current transportation landscape and trends that may impact the demand for specialized transportation.
- Identify gaps, barriers, and challenges to public transit and specialized transportation services in Delaware.
- Collect data and input on cost-effective ways to enhance better mobility options for all Delawareans.

## FRAMEWORK FOR MEANINGFUL DIALOGUE

- Surveys
  - Section 5310
  - Needs Assessment
- Crowdsourcing Tools
- Website



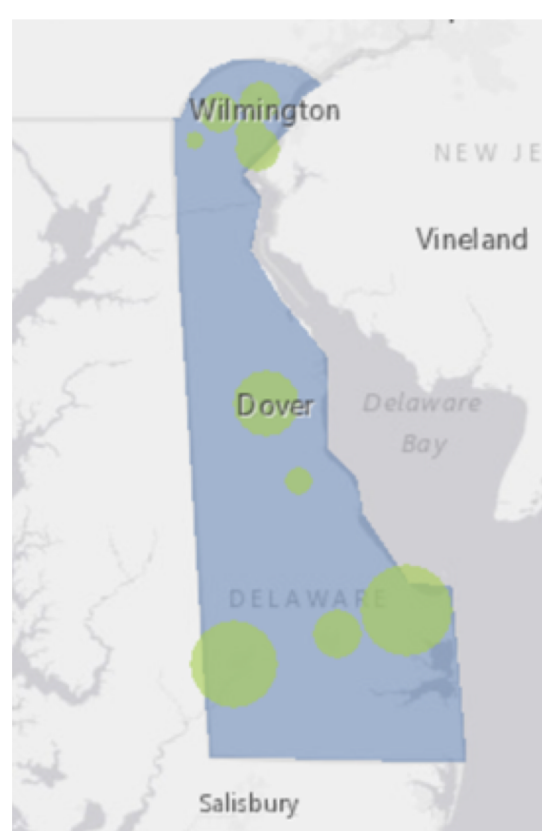
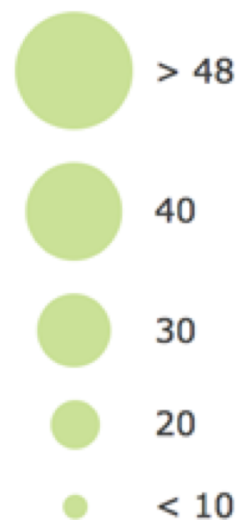
- 2 Conferences
- 10 Senior Center Visits
- Presentations to Advisory Councils
- Event “Tabling”



## DTC OUTREACH: SENIOR CENTER VISITS

### Survey Responses (by Senior Center location)

Number of Responses



## OUTREACH POSTCARD



What is the future of mobility in Delaware?

Shape the future of transportation in Delaware:

Take the online survey to provide input

[goo.gl/d6kz2B](https://goo.gl/d6kz2B)

Share the survey with your network

Learn more about the project by visiting...

[www.MobilityDE.org](http://www.MobilityDE.org)

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