

From the Institute for Public Administration | IPA

BASIC MEDIATION TRAINING



Oct. 9, 10, 16, & 17, 2024

9 a.m. – 4 p.m.

Buena Vista Conference Center
New Castle, DE 19720

Registration Ends September 27

Register by May 31 to pay the early bird rate!

Register Online

www.bidenschool.udel.edu/ipa/events/upcoming

For More Information

Visit www.bidenschool.udel.edu/ipa/serving-delaware/crp/mediation
or contact 302-831-8158.

This four-day interactive and intensive training offers specialized knowledge, skills and techniques for working with parties in conflict.

Through lecture, practice, reflection, video, and role-play participants learn:

- A six-step, facilitative mediation process
- The role and responsibilities of a mediator
- How to facilitate a conversation between disputing parties
- Key mediator skills and techniques

Participants in this training receive a mediator training manual and related resources, introduction to experienced mediators and volunteer opportunities, and a certificate upon the completion of the training.



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